

BMIX Privacy Policy

For the purpose of performing the functions of the service for moving users' Bitcoin, we may collect and temporarily store personal identification information from users in various forms, including, but not limited to, when a user visits our website, places an order for a service, fills out a form or uses the technical support chat, as well as in other ways. Users may voluntarily, when necessary, provide us with their name, email address, and information about the Bitcoin addresses they use. This data is not mandatory. We will collect personal identification information from users only if they voluntarily provide such information to us. Users may always refuse to provide personal identification information. Most of the personal identification information we collect is required to organize the operation of moving users' Bitcoin, as well as to ensure our compliance with applicable state and federal laws and search engine requirements.

All information about the user's Bitcoin addresses used for performing automatic operations on the corresponding page of our service is automatically deleted after 5 days, or immediately after the completion of the service, that is, after the user's coins are received at the Bitcoin addresses specified by them. At the user's voluntary request, this period may be extended for the time necessary to resolve their issue.

We do not collect and do not have access to logins and passwords of social media profiles and other resources. If a user leaves feedback about our work through a third-party system used, we cannot collect any data from the social media profile unless the user grants us the appropriate permissions through the standard social media interface protocol.

The user has the ability to voluntarily refuse to provide us with the specified information, for example, by using the "Guest" button when posting feedback on the corresponding page of our service or by using our mirror on the TOR network.

Non-personal identification information

We do not collect non-personal identification information about visitors when they interact with our website. Non-personal identification information may include, but is not limited to, the name of the browser, the type of computer or mobile device, and technical information about the means of connection to our website, such as the operating system, phone model, internet provider, mobile network operator, and other similar information.

Collection of information by third-party applications used on our website

The collection and processing of non-personal identification information about users by such services as Zendesk, Disqus, etc. are carried out in accordance with the data privacy policies of the respective service providers.

If you do not wish these services to collect any information about you, you can use our TOR mirror, listed on the website. The TOR version retains the main functionality of our service but excludes third-party services.

Cookies in web browsers

Our website does not use cookies. However, cookies may be used by third-party applications interacting with our website, such as Zendesk, Disqus, etc. We are not responsible for and cannot in any way use such cookies.

You can block their use by enabling the appropriate settings in your browser or use the TOR version of the website, which does not include any third-party applications or services.

How we use the collected information

BMIX may collect and use users' personal information for the following purposes:

- To perform the services declared by the service, within and not beyond the scope specified in the guarantee letter with the PGP digital signature of the service. This applies to the user's Bitcoin addresses. After the completion of services or the expiration of the guarantee letter, all data is deleted unless it has been extended at the user's initiative through the support service.
- For personalized communication with the user by technical support services.
- We may use users' feedback to improve our products and services.
- To process transactions or consultations on the use of our service.

How we protect user information

We take appropriate measures to protect your personal data in terms of collection, storage, and processing, as well as security measures to protect against unauthorized access, alteration, disclosure, or destruction of users' personal information and transit data. Sensitive information and private data exchange between the website and its users occur over a secure SSL communication channel and are encrypted with digital signatures.

Sharing user personal information

We do not sell, transfer, or lease users' personal data to third parties. Please note that any transactions in the Bitcoin network are public, and we have no ability to exclude transaction data from the blockchain.

Changes to this privacy policy

BMIX has the right, at its discretion, to update this privacy policy at any time. We encourage users to frequently check this page for any changes to stay informed about how we help protect personal information. You acknowledge and agree that it is your responsibility to periodically review this privacy policy and be aware of modifications.

Your acceptance of these terms

By using this website, its mirrors, or the services provided, you express your acceptance of this policy. If you do not agree with this policy, please do not use our website or service. Your continued use of the website or service after changes to this policy will be deemed your acceptance of those changes.